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Special vehicle request Terms and Conditions.

Below are the terms and conditions for special request vehicles.

CONDITION OF VEHICLE

If possible and requested, many variants of pictures of the vehicle requested will be provided to aid the decision making process. Removable items such as floor mats, wheel caps, protective coverings etc may be introduced or replaced to enhance the image of photographs taken and may not necessarily be included in the car for purchase.

Used vehicles sold commonly exhibit normal wear characteristics including but not limited to minor dents (Less than fist size), scratches (not exposing under coat or metal), tire tread wear (tread pattern worn but visible), glass stone chips (less than 5mm in dimension), rust traces (superficial and not rusted through the base metal) etc.

Any vehicle determined to have extensive damage that is beyond that exhibited by normal use of a vehicle; the customer will be informed of such. If such damages beyond normal use are indentified later which could have been introduced due to the rigors of transporting and shipping the vehicles great distances, and were not disclosed to the customer earlier, KDHGlobal will be responsible to repair such damages.

To the extent that it is known, a customer will be informed if the vehicle being offered for sale has a previous repair record, or that the vehicle has a clean and clear title and no major repairs or incidents exist on title - the extent of records solely considers that which exist on the vehicle's title or certificate.

ODOMETER

Full odometer reading disclosure will be provided when available. Upon request a copy of the original title of the vehicle as it existed before being exported will be provided to the customer for any verification of the disclosed odometer readings.

Our exports of vehicles are primarily from the United States of America; hence odometer disclosure is stated in Miles.

Due to normal transportation requirements that is carried out to transport and ship vehicles from the point of purchase to the point of sale, odometer readings disclosed is not an exact number. In the event that at the time of transfer of the vehicle to the customer the actual odometer reading is more than 2000 miles of the previously disclosed reading during the purchase agreement, the customer has the discretion to refuse receipt of the vehicle and 100% of all payments will be refunded within 30 days.

Any deviation of the odometer readings at the time of receipt from the time of purchase agreement that is less than or equal to 2000 miles will be considered as acceptable.

LIMITED WARRANTY

We offer a limited warranty on the power-train (engine and transmission) for all special request vehicles for the first 1000 miles from the indicated odometer reading at the time of transfer of the vehicle OR the first thirty (30) days from the date of transfer of the vehicle whichever comes first vehicle.

Thus for the first thirty (30) days or 1000 miles after receipt of your vehicle, KDHGlobal will repair any issues that develops with the power-train of your vehicle if repairable. All repairs will be done at a shop expressly chosen by KDHGlobal and the duration of such repairs will not be guaranteed. No other vehicles will be provided in place of the one being repaired and the customer is welcomed to rent a vehicle from KDHGlobal or make other arrangements for transportation.

This warranty covers the power-train for normal use and does not cover or assume to cover the power-train for any use determined to be outside of normal use including but not limited to accidents and road hazards.

To maintain this warranty the customer agrees to change the engine and transmission fluid of the vehicle within three (3) days of receipt of the vehicle. Such maintenance work shall either be performed by KDHGlobal on behalf of the customer at their cost or proof of this work completed and submitted to KDHGlobal within seven (7) days after receipt of vehicle. Failure to comply will void this warranty.

Whether a customer clears or appoints KDHGlobal to clear a vehicle from the port, the vehicle should, immediately from exiting the port be presented to KDHGlobal for inspection. This inspection is expected to take 2-7 days depending on the condition the vehicle arrived in and if a few fixes are to be carried out. Failure to comply by allowing KDHGlobal inspection outside of the port will void this warranty.

This warranty does not cover any issues outside of the power-train including but not limited to vehicle body, chassis, brakes, steering, audio, climate control, lighting and electrical systems.

PRESENTATION

Transportation and shipment can take its toll on vehicles. We will offer an initial thorough clean up of the interior and exterior of the vehicle to a presentable standard as it was before shipment. Customer can refuse this offer.

During shipping batteries on vehicles can lose their charge, if such happens and a battery cannot maintain a charge after the vehicle has been running continuously for one hour, KDHGlobal will provide a fresh battery.

Upon inspection of your vehicle and subsequent transfer and receipt of the vehicle, the vehicle is considered "SOLD AS IS" outside of the coverage of the power-train stated above under the limited warranty section.

PAYMENT

Price quotes will be given excluding the destination port clearance duties, fees and levies.

Quotes are usually given in USD but can be converted to the local currency at the prevailing agreed on rate. Payments can then be made in either USD or the local currency to our local affiliates or by wire transfer.

50% of the price of the vehicle is accepted as down payment and the car is booked to be on the next shipment.

30% of the price of the vehicle has to be paid once you are shown the bill of lading that the ship has sailed and it has your vehicle on board.

20% (the remainder) of the price of the vehicle has to be paid once the ship carrying your vehicle docks at the destination port and it is inspected by a clearing agent to have indeed arrived with your vehicle.

You may elect to make a full one-time payment for a special discount.

Once full payment is received, the vehicle ownership changes to the customer. All necessary documentation is transferred to the customer for further processing.

The customer can then decide to clear the vehicle from the port themselves or appoint KDHGlobal's local resources to do the port clearing.

SHIPPING PROCESS

The process of receiving an order and shipping usually takes about 6-8 weeks. A very conservative estimate as ships sails very frequently. However KDHGlobal cannot guarantee this timing as issues beyond our control can arise. We will however provide you with constant updates on your request should there be any unforeseeable extraordinary delays.

Once a purchase is agreed on and the shipping process is initiated, 20% of the price of the vehicle is non-refundable if you rescind on your decision to purchase. All remaining payments will be refunded in the currency the payments were effected in once the vehicle is sold locally.

DISCLAIMER

Vehicles that are specially requested usually come from our USA inventory and other vehicle dealer networks in the USA and as such these vehicles are also for sale in the USA.

These vehicles will remain for sale as well as opened to other customers' request until such time that a full commitment and the initial down payment is received from the requester, thereby initiating the process. If for any reason the vehicle you wanted is sold before your commitment is received and serviced, 100% of any payments received by us will be refunded in the currency the payments were effected in within 30 days.

At the customer's discretion, payments already received can be maintained by us while we try to service your request with other options.

KDHGlobal reserves the right and privileges to amend or cancel these terms and conditions at any time.